



**We build
better
futures for
you and
your
family**

this is how
we do it



100

For over 100 years generations of clients have trusted Edmonds Judd to solve their legal problems and help realise their dreams.

From Waipa and Otorohanga districts our team of over 40 legal experts and support staff provide clients throughout NZ with unrivalled legal knowledge and service.

Our Commitment to You ... YOUR LIFE

You are assured of:

- A friendly, client-centred approach. You'll feel at ease, always
- Peace of mind that we get you the best results possible

Your life and what matters to you is the most important thing to us.

YOUR LAWYERS

We will provide you with:

- Smart and innovative legal thinking
- Plain simple language, instead of legal jargon.
- Decades of knowledge and broad perspectives from our widely experienced team
- Access to the resources and skills of the NZ Law group, that Edmonds Judd is a member of. You'll have the knowledge of over 60 independent law firms behind you

We are specialists in the rural business sector and legal experts in:

- Rural Property
- Commercial Property
- Residential Property
- Trusts
- Estate Administration
- Commercial & Company
- Employment
- Relationship Property
- Asset Protection
- Disputes Resolution
- Litigation

Our Legal Experts ... YOUR LAWYERS



RICHARD GRAY
PARTNER



SIMON BRDANOVIC
PARTNER



CHRIS GRENFELL
PARTNER



MANDY RASMUSSEN
PARTNER



BRUCE PAGE
CONSULTANT



RACHAEL BEATTIE
SENIOR ASSOCIATE



JOHN MILLAR
CONSULTANT



KEITH HETHERINGTON
CONSULTANT



We always welcome your questions and feedback, so that we can continue to enhance our services and give clients the extra edge.

Contact us any time.

TE AWAMUTU OFFICE

THE POWERHOUSE, 486 ALEXANDRA STREET
PO BOX 35, TE AWAMUTU 3840
07 872 0236

OTOROHANGA OFFICE

17 LAWRENCE STREET, PO BOX 41
OTOROHANGA 3940
07 873 7179

Visit us online to view our full Terms of Engagement

WWW.EDMONDSJUDD.CO.NZ

- If your account with us is overdue, we reserve the right -
 - *not to carry out any further work for you until all overdue accounts are paid;*
 - *to charge you interest on any overdue amount at 2% per month, compounding.*
 - *to charge you the cost of recovery or any cost incurred in attempting to recover the overdue account, including our time at our usual charge-out rate.*
- You may ask us to stop work on any matter at any time. If you do this, you will still have to pay us for any work which we have done for you. We will transfer your file to another lawyer on request, provided that you have paid everything you owe us.
- We will maintain records of the work we carry out on your behalf. We dispose of such records upon the expiration of the periods recommended by the New Zealand Law Society for their retention.
- All records belong to you and we are holding them on your behalf. We will charge a record maintenance fee for that storage. You are entitled to uplift those records at any time.
- Some disbursements may be paid to Redoubt Services Partnership, in which the partners of Edmond Judd have a financial interest.
- We will charge a commission on all funds placed on deposit through our trust account.
- An account may be forwarded to you to cover disbursements as they are incurred.
- Unless we specifically agree with you in writing, we will not provide you with advice relating to the quality of any investment or the financial wisdom of entering into an investment, purchase or sale of any asset or the commercial terms of financing. If you require such advice it is necessary for you to engage an investment advisor or other professional.

By instructing us to act for you, you agree to these terms. If you have any queries, do not hesitate to contact the lawyer that you normally deal with or our Firm's Manager.

WE LOOK FORWARD TO WORKING WITH YOU.

PARTNERS

RICHARD GRAY LLB
SIMON BRDANOVIC LLB
CHRIS GRENFELL LLB GradDipT
MANDY RASMUSSEN LLB

TE AWAMUTU

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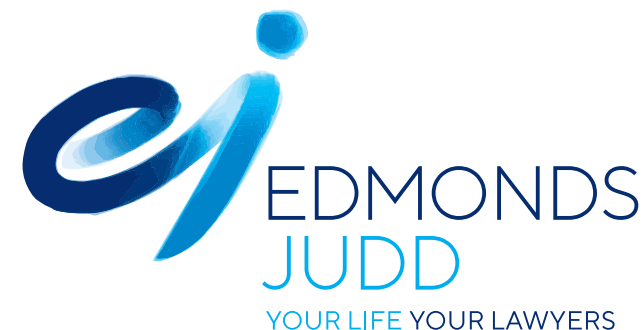
NZ LAW



AN ASSOCIATION
OF INDEPENDENT
LEGAL PRACTICES



First Mortgage Trust



OUR TERMS OF BUSINESS & CLIENT CARE INFORMATION

WWW.EDMONDSJUDD.CO.NZ
THELAWYERS@EDMONDSJUDD.CO.NZ

YOUR LIFE YOUR LAWYERS

CLIENT CARE AND SERVICE INFORMATION

At all times we will comply with the Law Society Client Care and Information Standards. Whatever legal services your lawyer is providing, he or she must –

- Act competently, in a timely way, and in accordance with instructions received and arrangements made.
- Protect and promote your interests and act for you free from compromising influences or loyalties.
- Discuss with you your objectives and how they should best be achieved.
- Provide you with information about work to be done, who will do it, and the way the services will be provided.
- Charge you a fee that is fair and reasonable and let you know how and when you will be billed.
- Give you clear information and advice.
- Protect your privacy and ensure appropriate confidentiality.
- Treat you fairly, respectfully, and without discrimination.
- Keep you informed about the work being done and advise you when it is completed.
- Let you know how to make a complaint and deal with any complaint promptly and fairly.

The obligations lawyers owe to clients are described in the Rules of Conduct and Client Care for Lawyers. Those obligations are subject to other overriding duties, including duties to the courts and to the justice system.

IF YOU HAVE ANY QUESTIONS PLEASE VISIT

WWW.LAWSOCIETY.ORG.NZ
OR CALL 0800 261 801.

INFORMATION YOU SHOULD BE AWARE OF:

PROFESSIONAL INDEMNITY INSURANCE –

- We hold professional indemnity insurance that meets or exceeds the minimum standards specified by the Law Society. We will provide you with particulars of the minimum standards upon request.

LAWYERS FIDELITY FUND –

- The Law Society maintains the Lawyers Fidelity Fund for the purposes of providing clients with protection against pecuniary loss arising from theft by lawyers. The maximum amount payable by the Fidelity Fund by way of compensation to an individual claimant is limited to \$100,000. Except in certain circumstances specified in the Lawyers & Conveyancers Act 2006 the Fidelity Fund does not cover a client for any loss relating to money that a lawyer is instructed to invest on behalf of the client.

COMPLAINTS PROCEDURE

- Should you have any complaint about our service please liaise with our firm's manager or with the Partner responsible for your matter or, if you prefer, any other Partner in our firm. If it cannot be resolved immediately to your satisfaction we shall appoint a Partner who has not been involved in your matter to deal with it promptly and fairly.

If you are still not satisfied with the outcome you have the right to take the matter up with the New Zealand Law Society which runs a complaint service.

TO ASSIST US WE ASK THAT YOU –

- Provide us with clear instructions of what you require from us.
- Provide us promptly with any information we may reasonably require to carry out your instructions and ensure that the information is accurate.
- Discuss with us the matters that you will attend to.
- Respond to our enquiries.
- Keep us up to date on any changes in your contact details.

OUR TERMS OF BUSINESS:

- The services which we are to provide for you are outlined in our engagement letter.
- The fees which we will charge or the manner in which they will be arrived at are set out in our engagement letter
- We may request a deposit of funds to our account on account of costs to be incurred. We may choose not to commence any work on your behalf until such funds are received.
- We will bill all work on completion. For lengthy matters, we may send you interim bills at intervals of not less than a month (usually when those matters have reached a measurable stage).
- Accounts (including interim accounts) are payable by the 20th of the month following the account. (We accept cash, Eftpos, cheques, Visa and Mastercard and Internet banking). You authorise us to pay any Edmonds Judd account from funds which we may hold on your behalf provided that we provide that account to you.
- We may be required to outlay funds on your behalf – for example, court filing fees, land registration charges and fees for other professional advisers such as valuers (we call these “disbursements”). We may ask you to pay these in advance and may choose not to incur the expense until you provide us with the funds.
- An account may be forwarded to you on a monthly basis to cover disbursements.
- If you instruct us to act on behalf of someone else or on behalf of an organisation in which you are involved, you accept personal responsibility for the payment of our account. By instructing us you will remain personally liable for any debts to us in respect of any trusts, companies or other entities with which you are involved.